

## MOVE ON POLICY

Our main goal at Phoenix House is to support our service users to gain independence. We aim to work with our service users to achieve this within a 2 years period.

Frequent progress reviews and the subsequent support planning and outcome monitoring helps our support staff to monitor the improvement of our service users.

It is our procedure to move every service user on to suitable alternative accommodation with a planned approach. To help us achieve this, it is crucial that all our service users actively contribute and if possible lead their recovery process. We also work closely with all the key people concerned in our service users' rehabilitation.

Possible accommodations to which our service users move on to are dependent upon the capability of individual service users, and may include independent living with floating support, other supported accommodations, warden patrolled flats etc.

All planned move on are generally carried out in a step by step manner and are supported by staff throughout the entire process. All service users are encouraged to inform where they will next be moving to.